

Double Eleven Credit Union *www.db11.org*
445 S. Post Rd.
Indianapolis, IN 46219
Phone (317) 869-1111 Fax (317) 869-2145

Internet Branches Sign-up Form

To sign up for this exciting service: **You must be a member in good standing to activate this service.**

1. Complete your application
2. Return your application to Double 11 CU
3. Allow 24 hours for activation

Personal Information:

First Name Middle Initial Last Name

Address

City State Zip

E-mail Address _____

Daytime Phone Number _____

Evening Phone Number _____

Social Security Number _____

Account Number (S) _____

Internet Branches Disclosure

This Disclosure is pursuant to the Federal Electronics Funds Transfer Regulation. The use of your Internet Home Banking Account is subject to the stated regulations covering the rights and liabilities of the user Double Eleven Credit Union.

If Privileges are abused as determined by Double Eleven CU, the Credit Union reserves the right to discontinue use of this account.

Signature

Date

***Bill Payment – must sign up through our website after
your Internet
Branches is activated. A checking (draft) account is
required.**

Bill Payment Disclosure

Once you are activated on the Internet Branches, you may sign up for the Bill Payment service on -line. Allow 1-3 Business days for activation.

I AUTHORIZE Double Eleven CU to post payment transactions generated by Internet Branches from the Bill Paying Service to the account indicated. I understand that I am in full control of my account and if at any time I decide to discontinue service, I will provide written notification to my credit union. My use of the Bill Paying Service signifies I have accepted the terms and conditions of the Bill Paying Service.

I UNDERSTAND that payments may take up to ten days to reach the vendor and that they will be sent either electronically or by check. Double Eleven CU is not liable for any service fees or late charges levied against me.

**For specific questions regarding a payment through Bill Payment,
call Metavante at (800) 825-4321**

7a.m--9p.m. M-F
8a.m.-5p.m. Sat. (CST.)

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Keep this copy for your records

Internet Branches Disclosure

Multiple accounts you own, may be signed up for this service. When you login the Internet Branches for the first time your PIN# will be the last four digits of the primary account holders Social Security number. You may change your PIN at any time (we recommend you to do so), however, **Only Use Numeric digits** or you will be locked out.

This disclosure is pursuant to the Federal Electronics Funds Transfer Regulation. The use of your Internet Home Banking Account is subject to the stated regulations covering the rights and liabilities of the user.

If privileges are abused as determined by Double Eleven Credit Union, the Credit Union reserves the right to discontinue the allowed use of this service.

Bill Payment Disclosure

After your account is activated to use Internet Branches, you may register for the Bill Payment service. You must sign up for this service on-line and have an active checking (draft) account in good standing. Once registered, it takes approximately 1-3 business days for this service to be activated.

You may cancel this service at any time by notifying the credit union in writing.

Payments may take up seven business days to reach the vendor and will be sent either electronically or by check. Double Eleven CU is not liable for any service charges or late fees levied against you.

**For specific questions regarding a payment sent through Bill Payment,
call Metavante at (800) 825-4321 between the hours of
7a.m.- 9p.m. Monday through Friday,
or 8a.m. – 5p.m. Saturday. (CST)**

**Have your Bill Payer # and all specific information relevant to the payment in question
readily available.**